



Quality Policy

The Audemars Group is strategically focused on co-development and manufacture of the smallest, most-precise and highest quality electro-magnetic micro-components and assemblies to support the specialized, high-tech products of our global client base.

In implementing this strategy, Audemars strives to work to the highest ethical standards and to treat its clients, staff and stakeholders with honesty and respect. From the first offer to the final delivery, we aim to clearly communicate what we can guarantee, what we cannot guarantee, and then honor every commitment that we make.

Within the Audemars Group, **Global Coils SAGL** has a singular strategic focus to support the unique and specialized micro-coil component needs of the hearing health industry. Global Coils provides custom micro-coil solutions to support wireless (antenna and charging) & telephony features found in the most advanced hearing instruments from the world's leading global hearing aid manufacturers.

Co-located within its parent company R. Audemars SA, which also furnishes engineering, quality and manufacturing services to the company, the Quality Policy of **Global Coils SAGL** is:

- To develop products which support client requirements and can be manufactured efficiently
- To respect the product quality standards agreed with our clients
- To respect the quality controls and procedures at the process level
- To respect the delivery times agreed with our clients
- To act in an ethical and transparent way with our clients, staff and stakeholders
- To ensure a working environment and conditions of the highest standards
- To operate in a way that is respectful of our community and environment
- To protect our confidential information and that of our clients which is entrusted to us
- To manage risk to ensure quality and continuity of our products and business activities at their optimal level

The Quality Management System supports this commitment by:

- Providing a clear definition of process, activities, roles and responsibilities in the organization
- Providing Management with relevant data and information to support strategic decisions
- Promoting a systemic approach to its own continuous improvement

The responsibility to carry out this policy is incumbent upon everyone within their own role within the company beginning with the Management which holds this responsibility at the ultimate level.

Cadempino, 2021.01.27

Quality Assurance Manager

Andrea Fusi

Management Board

Brett McMillan